

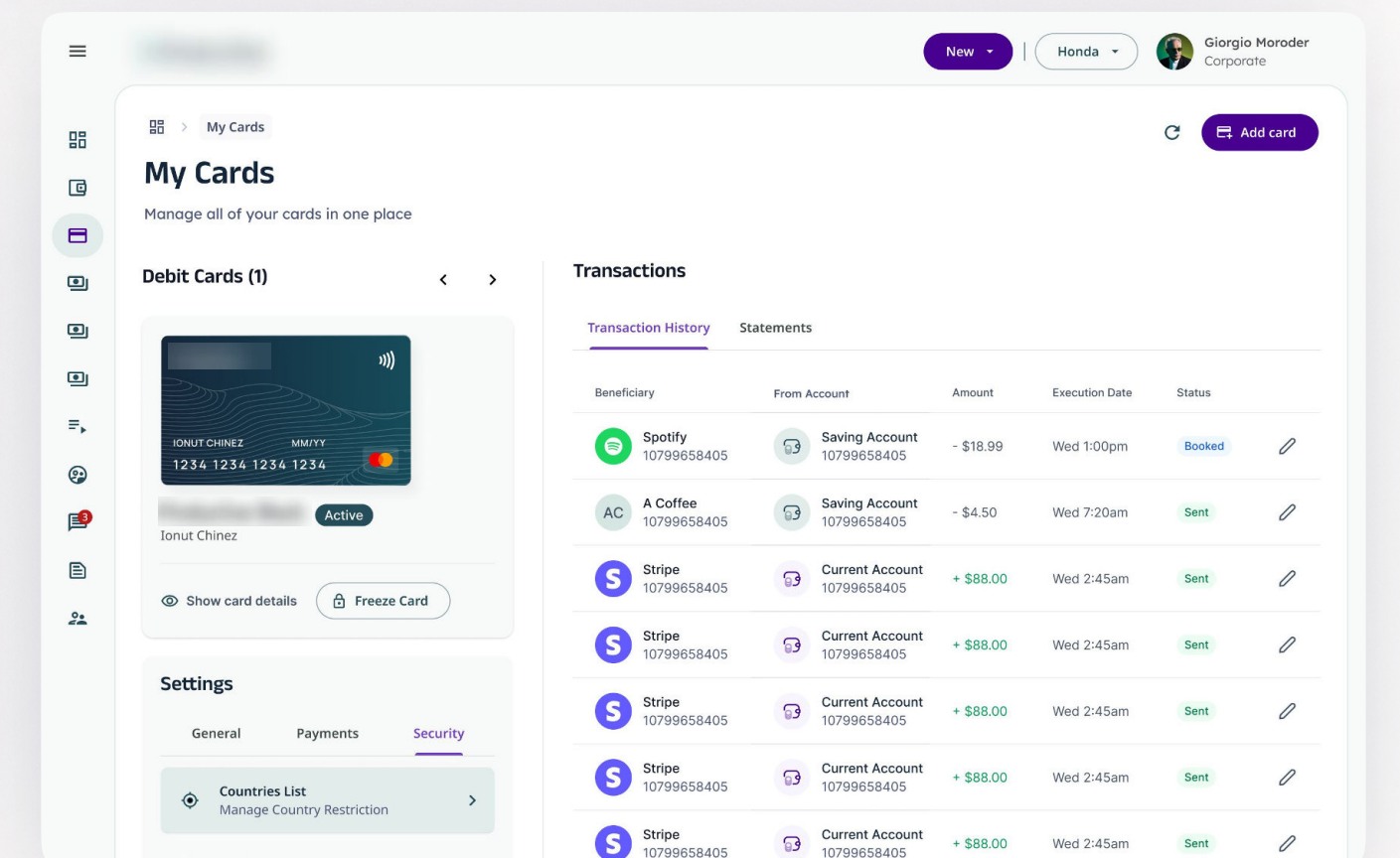
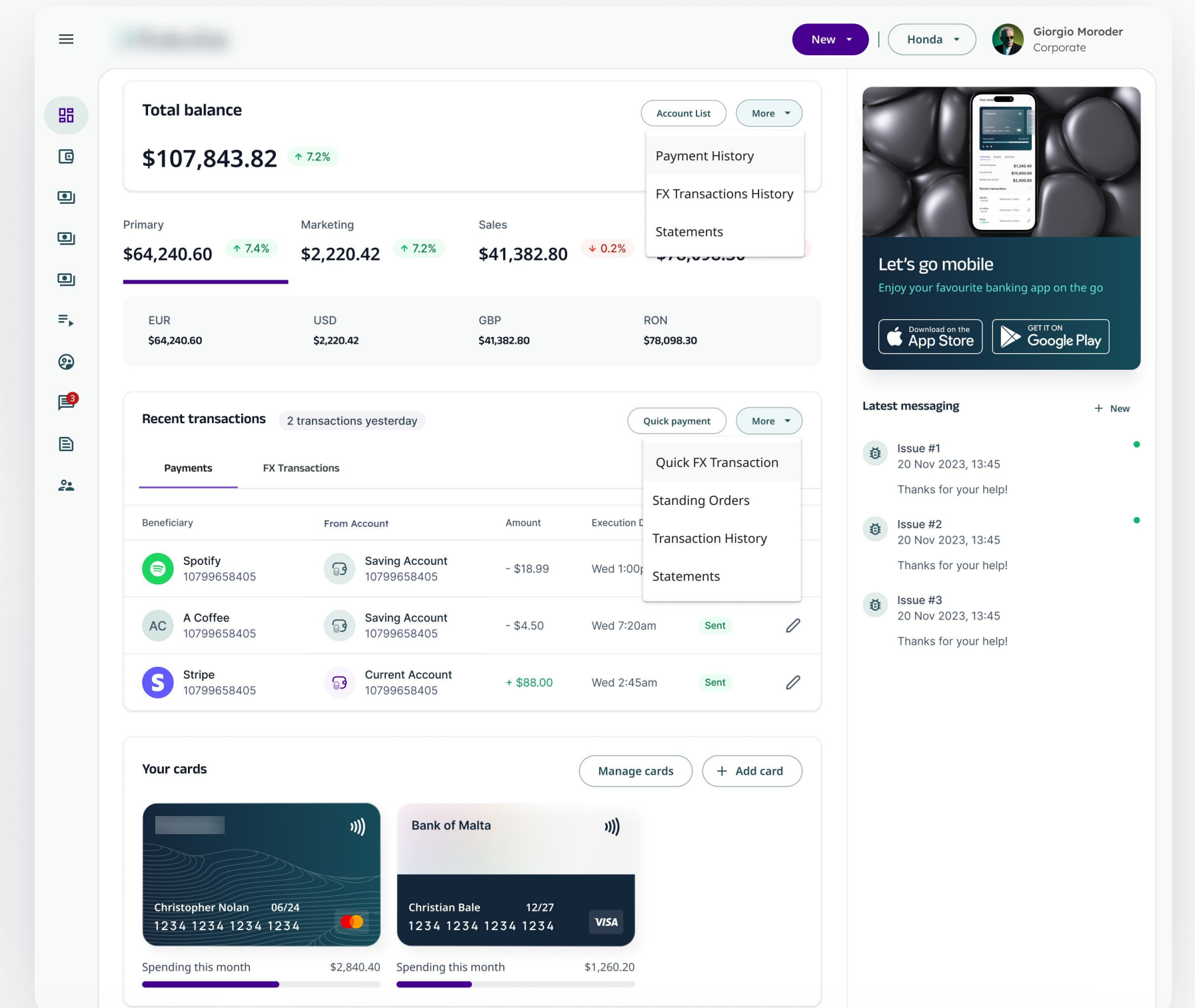
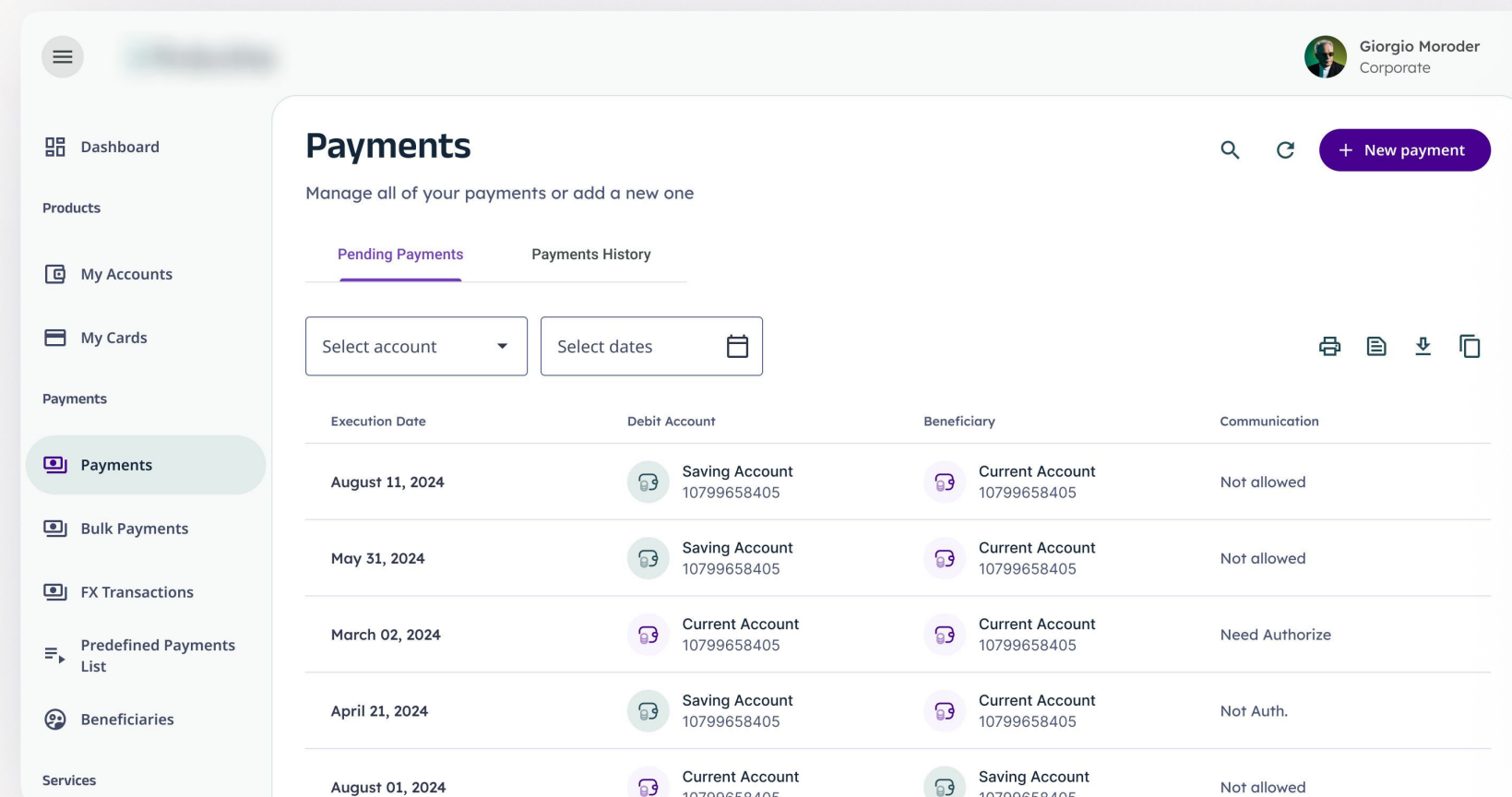
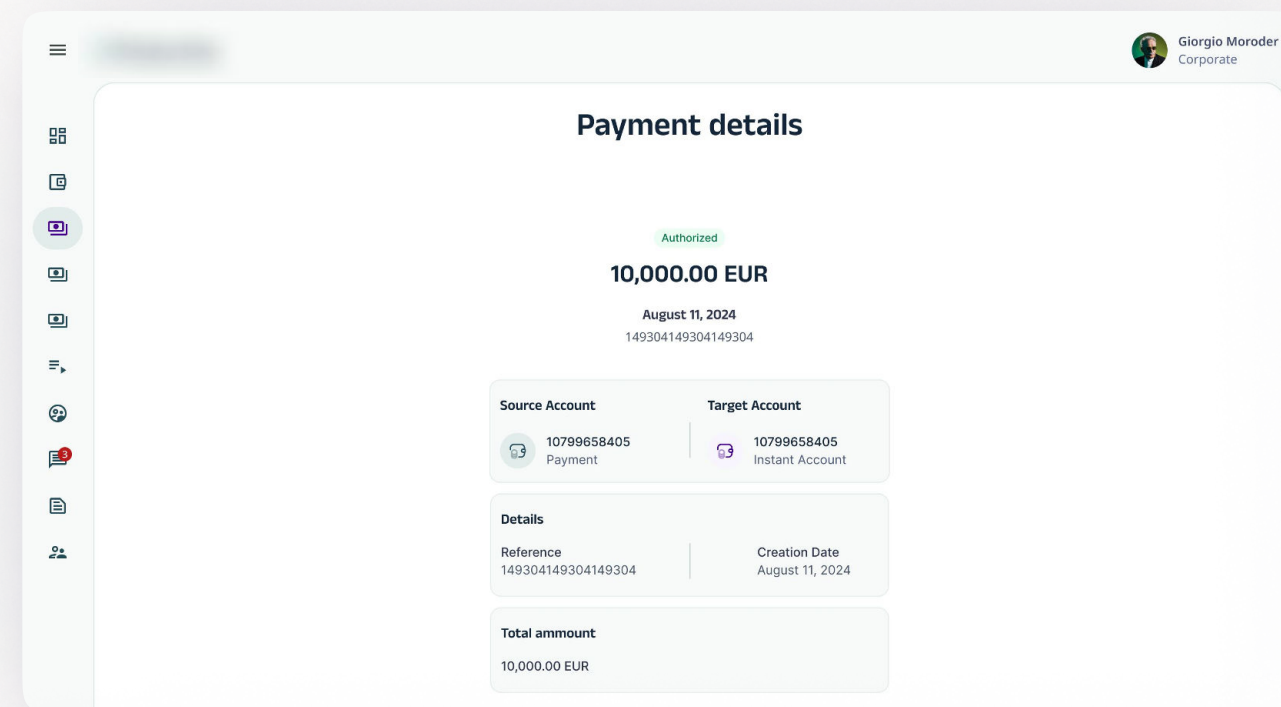
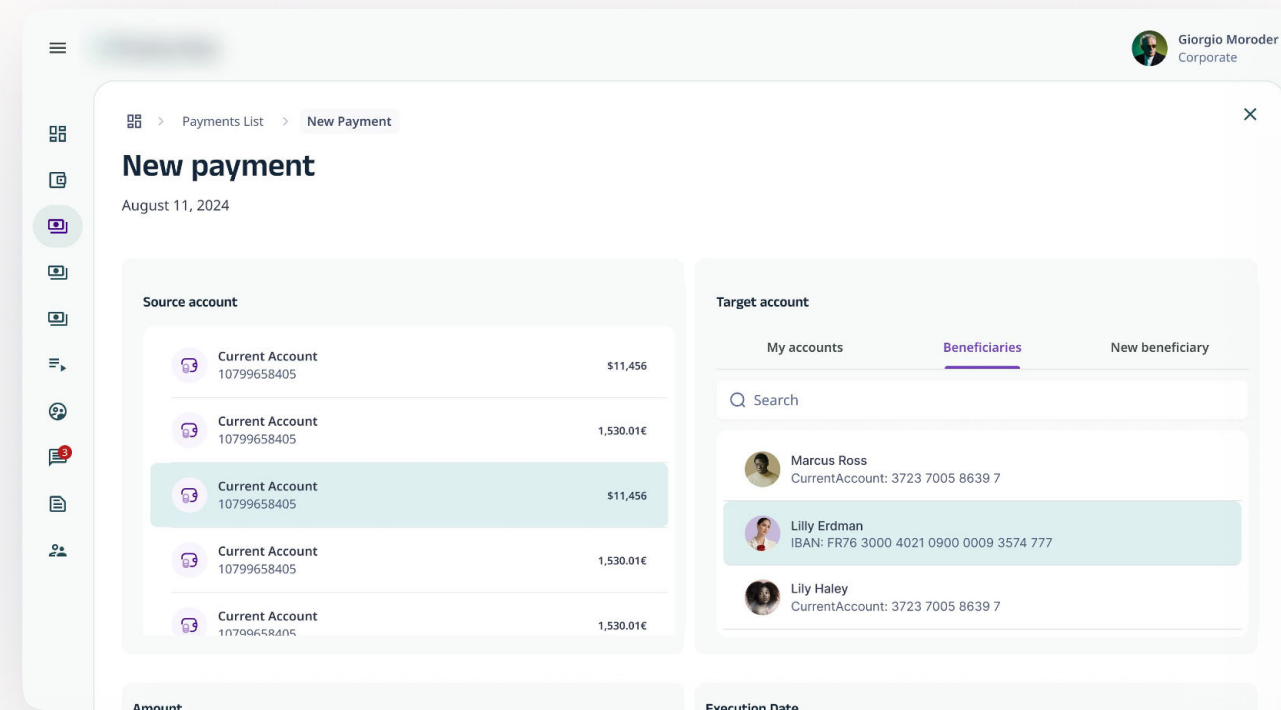
# Transforming Banking IT and BI Operations

Project Management, Team Augmentation, Software Architecture & Development, UI/UX, BI, QA, ISO 27001

Synergo Group assumed responsibility for the entire IT function at a European bank, undertaking multiple critical projects including banking software replacement support, BI development, ISO27001 compliance, data protection enhancements, and office network replacement. We provided comprehensive support and expertise across these diverse IT domains to ensure seamless operations and compliance.

## OUTCOME

- Successfully managed and supported the replacement of banking software through DevOps, Automated QA, and Interface development.
- Established a robust BI function, creating a data dictionary, developing management reports, and automating report generation.
- Orchestrated integrations between the new banking system and critical third-party solutions like KYC, Fraud Detection, and SWIFT.
- Facilitated a rapid ramp-up of the BI team to meet project timelines and deliverables.
- Earned client trust in supporting the transition to a new banking system and data warehouse, ensuring continuity and efficiency in operations.



## TECHNOLOGIES



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